

# UNAPPROVED WISCONSIN REGIONAL SERVICE CONFERENCE MINUTES

DATE: May 15 & 16<sup>th</sup>, 2010 PLACE: Wisconsin Dells, WI

## Area Round Table Discussions

- A. Current Cycle – Time with WSNAC BOD to discuss issues and find out what is and is not working
- B. Next Cycle – Topic Unknow

## OPENING:

- A. Recovery Meeting @ 9:00 am
  - a. 10:30 Had tour of facility by WSNAC BOD, which was requested by RCMs in Jan
- B. Beginning of Conference Moment of Silence @ 11:00
- C. Reading of The Servant Worker's Prayer
- D. Introductions
- E. Roll Call: 10 of 15 active areas present at first roll call
- F. 7th Tradition
- G. Reading of the 11<sup>th</sup> Concept
- H. Review – Adjust Minutes
- I. Special Business

## TRUSTED SERVANTS REPORTS:

### A. FACILITATOR: Bob C

I apologize for my absence.

### B. VICE-FACILITATOR: Greg M

Dear WRSC family: Addicted called Greg as your vice-facilitator I would first like to thank Chris and Billy for stepping in my absence and facilitate the regional meeting last cycle. The reason for absence last cycle was due to my hospital stay and the lost of my right leg. Let me take this opportunity to thank those members of this fellowship that visited me or called to check on the fact that I am moving my family back to my hometown. I am officially informing this body of my resignation from all my positions. Much love and respect to this body and its members. Thanks for the experience, Thanks for the friendships and most all thanks for love that the state of Wisconsin and the city Milwaukee has shown me. I am truly going to miss all of you each one of you has a special place in my heart.

Farewell Wisconsin Regional Service Committee.

In Loving Service Greg M

### C. JANUARY SECRETARY: Linda C

Morning everyone I do not have allot to report this cycle. I was asked to add dates to the end of the minute's list of hosting areas for Region. I still need to get the office contact list info to add to our contact list. I will work better with the WSNAC BOD Secretary to get their reports sent out with ours.

And here is my same ole same ole message – when the contact list comes around it is up to you to verify your info for accuracy. Please make corrections on the 3rd page and please please please make it clearly legible. For all the people who are new here today welcome if you would like to get on the email list for minutes please add your contact info on the 3rd page of the contact list.

In Loving Service Linda

### D. JULY SECRETARY: OPEN

### E. TREASURER: Rich M

I am new to the position and have nothing to report.

\*See attached Treasure Spreadsheet

**F. VICE-TREASURER: Debbie H**

Hello Everyone, I was not able to close out the M&I bank account, as we need two signers in presence to do that in person. Linda and I will take care of closing the bank account at a later date.

All the outstanding checks at M&I have cleared except for two:

- 1/16/10 #2856 Ashley Steinberg \$34.50
- 1/17/09 #2756 Basic Area (RCM/RCMA conf. part. Reimbursement \$50.00

If either of these parties wish a replacement check, it can easily be done through the new bank account with Associated Bank. I received good feedback, via email, on the “who signs region checks”. I look forward to a policy decision on this. When/how this is decided is up to this body. Rich is doing great in his training, and you will see updates to forms and reports during his term which I am sure will delight everyone. Region has exceeded its reserves again. I want to thank everyone for going back to their groups and areas and getting them to support their region and the financial service structure, keeping us afloat. I probably didn’t have to hold over the \$1000, from the NAWS overage donation, from the January cycle. Everything looks great; we are doing well, and thank you.

Debbie H

**G. REGIONAL DELEGATE: Chris K**

\* Secretary Note: see attachment “May 2010 Delegate team Report”

**H. REGIONAL DELEGATE ALTERNATE: Bill O**

Shared Report with Delegate

**I. WRSO REP; Gene J**

Greetings, I spent most of yesterday afternoon talking to the new owner of our building. It appears that we need to move from our present location because we do not have a sprinkler system in our part. Along side a number of changes (including the removal of three of the “warehouses”) he will be creating a new office for us, next to the office that he is planning for his company. We did not talk about rent, although he did assure me that any increase would be minor.

A number of Areas have chosen to use the WRSO for their copy needs, with us printing over 28,000 so far this year. Through until 5/14/2010 our literature sales were \$41,327.99 and merchandise sales were \$13,025.50. I also had the privilege of going to the WSC, but I need to make it clear that the WRSO did not pay for me to attend. The biggest thing that I left with was a renew “realization” of what it means to struggle.

Financial Information:

Literature inventory (at cost)	\$17,154.98
Merchandise inventory (at cost)	\$19,631.08
Accounts payable	(\$382.59)
Accounts receivable	\$6,572.43
In bank/WRSO	\$3,059.39
Owed to SMRSO	(\$439.44)
Deferred payments to Gene J.	(\$17,004.36)
	\$28,591.49

In Service, Gene J

**J. WISCONSIN NA CONVENTION ODD YEAR: Mark N**

Report not submitted for minutes

**K. WISCONSIN NA CONVENTION EVEN YEAR: Gene J**

Report not submitted for minutes

Break for Lunch – 12:25 pm  
Reconvene at 1:40 pm

**ROUND TABLE DISCUSSION** requested by Region, start time 1:40 pm

TOPIC – Discussion with WSNAC BOD

1. Minutes does not have a report with an exact accounting of money
  - ~~///~~ Requests for line item accounting, per WSNAC treasure will put out report however you want it please give direction
  - ~~///~~ Treasury Help Adhoc: Rich, Jack, Ann, Debbie, Gene, Becky
  - ~~///~~ WRSC Secretary Note: looking at email trails I was copied on the email that had both the minutes and the treasure report and I have missed or deleted that email, sorry
2. WSNAC BOD pool accountability
  - ~~///~~ Discussion to understand how the pool procedure can work
  - ~~///~~ Clarification of process: Regional Secretary will keep updated list of pool members, will send updated list to Regional Reps after each cycle meeting, the Regional Reps will let the BOD know whom is in the pool, when someone is voted in the pool they will be told that they need to go to the BOD meetings to meet them and find out when the position voting will happen.
3. There are 4 married couples on BOD and is there favoritism
  - ~~///~~ Was discussion about if it is appropriate for couples to serve
4. How is this new agenda working for the BOD
  - ~~///~~ BOD please write down your thoughts and ideas and send to John H to bring to Region

Closed AT 3:10 pm

## AREA REPORTS:

A. **BADGERLAND:** Mark N RCM

First of all let me say “Thank You” to all that attended Hug-A-Fool at the end of March. It seems we have found a formula that is working for functions. I believe our three summer functions are posted on the web. I am working on getting flyers. OUR ASC is this weekend that is why the conflict. We have tried our second endeavor into merchandise. Badgerland T-shirts. We broke even on Hug-A-Fool weekend so everything is gravy past that. In fact I may have a spare one with me for show and tell. The first one that can tell me the number I am thinking of between 1 and 25 may have it.

Now on to the meat and potatoes. We did a very good job of staffing the WAAODA conference. I understand that NA did a great job representing. I have heard this from the professionals that were in attendance. Deb told me something horrible would happen to me if I didn’t come back with a receipt. I have been exchanging Facebook posts with the chair trying to figure out something he is trying to convey to me. I have printed these out and have them available if someone can explain to me what he is trying to say. I think someone is coming from Badgerland to give a report to the WRSC along with the receipt. But to tell you the truth I am just not getting it.

Everything in the Badgerland area is doing well. I am enjoying being a part of it these days. That is other than money. We are trying to iron out the kinks with our area budget yet. I believe with the check I have for Gene, we are finally coming even with the WRSO. We are looking seriously at finding a way to contribute our fair share to region. We ended up having a late CAR workshop which gave the addicts who wanted to have a voice the opportunity to do so.

Mark N

B. **BASIC:** Steve R RCM

Absent

C. **BIG RIVERS:** Bob W RCM

Greetings family Bob W - RCM Big Rivers: We offer a donation of \$2481.37. This looks like our big blast for the year, as we don’t have any historically specific activities producing excess for the remainder of the year. This will be my last cycle as Becky A has been elected our new RCM and Jeff will be our RCMA, both will start next cycle. Thank you for the experience of being at Region. I will also be stepping down from my Ad-hoc position, but will continue to provide information as I learn more about internet meetings options.

Recovery is strong in Big Rivers. We are putting our speaker meetings and dances on hold until September. Attendance is historically slower with everything going on over the summer. My home group the New Life

Group had its 8th annual celebration for the Sunday noon meeting. Turnout was moderate, but the message was strong. The other meeting we support is the Sunday 7pm which is rumored to be one of the older meetings in the state. If anyone had a time line for it, we'd appreciate the information.

We have a new meeting Tuesdays at 6pm in Viroqua at the Living Faith Church 852 Main St behind the main St Kitchen in an attempt to shrink the black hole of recovery in Wisconsin. Woo hoo! All our other meetings are going strong. We are excited about our campouts this summer at Wildcat Mountain and Wyalusing flyers are available on the BRASC & WI NA web site.

Saturday July 31st 2010 The Southside Seniors Center 1220 Denton Street La Crosse WI

6:00 PM Doors open Open Speaker DJ Dance Auction

Midsummer campout near Ft Mc Coy Aug 6-8 Pineview Campground by Ft McCoy

**D. CHIPPEWA VALLEY:** Steve H RCM

Verbal report given by an attending GSR of the area

**E. INLAND LAKES:** Bob S RCM, Tom S RCMA

Dear Family all is well in ILUA. Our trusted servant positions are all filled and our subcommittees are working to carry the message of NA in our area. ILUA has a donation to Region of \$1,050.00 this cycle. Our upcoming functions are Sponsor Olympics on Aug 7 and Kamp Serenity V on Aug 27-29 Flyers on the table. Please come and help us celebrate recovery. As of June my term of RCM for Inland Lakes Area is completed. Our new RCM will be Tim S and Tom S will continue as our RCMA. I have enjoyed my term as RCMA and RCM and will miss all of you. I feel that I have grown personally and have a lot of gratitude for the experience. Thank you for letting me come and play with all of you for the past two years. I would request a discussion be put on the board: NA's view on drug replacement and how as a group can we convey this in a loving and caring way.

In Loving Service Bob S

**F. INNER CITY:** Tony H RCM

Absent

**G. KETTLE MORAINE:** Shaw P RCM

Absent

**H. MILWAUKEE:** Jack M RCM, William M RCMA

Good day to you family, Milwaukee Area Service is an exciting place to be right now. We are exploring consensus based decision making, and also we are experimenting with a new sub-committee process, where we are trying sub-committees on a "per project" basis, rather than stand-alone sub-committees. So far it has been a real eye opening experience. We were able to get our website from concept to execution in 30 days. You should really check out our meeting list search engine. Our public relations committee was able to put together a showcase for a resource fair for recovery professionals in less than 3 weeks.

I am happy to announce 7th annual Milwaukee Area NA Campout and Picnic will be held at Menomonee Park (a.k.a. Lannon Quarry) will be held June 4th through 6th, The 7th Annual July 3rd fireworks event at Milwaukee's lakefront, as always we will be south of the kite shack, look for the big windsock and our big new service symbol flags, we have the option to camp in the park the night before. And lastly; our 6th annual NA Golf Outing brought to you by the P.G.N.A., (the Poor Golfers of Narcotics Anonymous) and the Tuesday night Freedom By Choice meeting. August 7th at Brookfield Hills, tee time: 10:00 am.

In loving service, Jack M

**I. NORTH CENTRAL:** Larry A Acting RCM

Absent

**J. NORTHEAST:** Des W RCM

Hello region, We didn't have a lot of activity in our area this last cycle. The cure for cabin fever in Marinette was a great success with over 40+ people attending. We kick off our first unity picnic of the year today starting Sunday May 16th at noon and going until around 5pm. The next one will be on June 20th. Please pick up some flyers for more details. Our area group meetings are strong and we have a new meeting at the area

college. In financial matters our area sent the WRSO \$306.96 for literature. The WRSC received a donation of \$196.83 and world received a donation of \$196.83 also our area is looking forward to a great summer and we hope to see you soon.

In your service, Des W

**K. NORTHERN LIGHTS: INACTIVE**

**L. ROCK RIVER: Marla M RCM, Nancy M RCMA**

Greetings from the Southlands. There are a few new groups in our area. Never Alone, Never Again in Rockford, New Avenue Group in Sterling IL and No Matter what Group in Freeport IL. Literature review is working on the new book. H&I and PR are working hard. Policy continues to make new rules. Outreach is reaching out. Digital Information is keeping the website looking good and in formative functions is resting. The Spiritual Retreat is finishing things up for the retreat in July, flyers are available. Archives is gathering all our old stuff and keeping it safe for posterity. We have an adhoc looking at the feasibility of creating a board of directors for RRCNA. In the meantime elections for RRCNA were held and all positions filled except for Hotels and Hospitality and Funding and Entertainment. (So as it stands, our convention will be rude and boring) Elections for all area positions will be held in June.

Everything is in place for Rock River to host Region in July, flyers are available. We will be having a speaker and game night Saturday Evening. This is my last cycle as RCM for RRAGS, I have enjoyed learning and serving with you all these past 4 years. Thank You for allowing me to be part of this process.

Due to an oversight our 7<sup>th</sup> Tradition is not here today. It will be mailed after our next area meeting.

In Loving Service Marla

**M. SCENIC BLUFFS: Mike F RCM**

Welcome to Scenic Bluffs Area and thanks to the WSNAC BOD for hosting this cycle. Our ASC is still meeting the third Saturday of every even month 4:00 at St Clare Hospital. Five out of seven groups were represented. Our PR Chair found it necessary to step down. The only filled positions at this time are Recreation and Finance chair, Treasurer and RCM. There has been discussion with several addicts from surrounding area regarding supporting each others subcommittees. Yes, so we continue to recover despite our best intentions. We are having a Fourth of July Campout July 2<sup>nd</sup>, 3<sup>rd</sup> and 4<sup>th</sup> at Deer Creek Campground in Cambria (between Fox Lake and Portage). I have a limited amount of flyers, more info and a flyer can be printed off Regional web site. There is a lot of excitement about the awesome, new Scenic Bluffs shirt which will be available at the campout. We are also looking forward to WSNAC being in our backyard.

Of Grateful Service Mike F

**N. SOUTHEAST FAMILY: Jeff P RCM**

Good morning family, our area seems to be in one of the lulls all areas go through. We barely made quorum at the last 3 area meetings. Some of our area executive committee have also been absent at the last meetings. Our public info & phone line rep stepped down and Tom H volunteered to clean up the mess left behind. Our website is also in the process of being updated I'm told. Our H&I chair is still trying to get our approval date at K.C.D.C. & R.C.I. so we can bring meetings there. Our activities chair is tentatively planning at Unity Picnic Aug 21 in Racine WI at Macbride Park I'll have flyers next cycle.

Thank you for allowing me to serve Jeff P

**O. WOODS & WATERS: Rodney W RCM, Frank W RCMA**

Good afternoon family hello from Woods & Waters Area. Our area is doing a lot better than it was. When as an area we started going through a re-building time. We are now represented here at Region after a short gap. Our area is growing again at this time there is 30 active meetings in our area. We have a new meeting starting on Monday May 17<sup>th</sup> in Iron River WI at the Alano Club. Our next area function will be Journey's Convention on June 11-13 2010. The next function will be on June 19<sup>th</sup> at Mercer Picnic in the park we will have the Lake Superior Camp Out Aug 13-16<sup>th</sup> in Washburn WI

Thank you Family for allowing me to serve Frank W

**P. UPPER PENINSALA: Patrick RCMA**

Hello everyone, Hello again to everyone in the Wisconsin Region from the UP Area. Although it seems like we just met in Wasau I have a lot to report from our little area in Michigan. First of all I would like to welcome and introduce Elaine as UP Area's new RCMA. Welcome Elaine it is great to have you here. Now on to the rest of

my report

**Activities:** Activities is gearing up for a summer of fun. We currently have Unity picnics scheduled for each month in the summer at the locations for each group, which I have fliers for if anyone is interested in joining us. To help attract members to our unity picnics the Activities subcommittee has decided to hold these picnics on the same day as our area meetings in the same location. To end our summer Elaine and her subcommittee our still working on our first Weekend-long event. It is our first major event as an area and we are all really excited. I have fliers for the RCMS to bring back to their groups. The printing on the front of the flyers where the date is located is a little light, but it is legible. Also we are still looking for main speakers and addicts to chairs workshops. We could really use everyone's experience strength and hope.

**Literature:** Our literature chair is still working to get the literature all of our groups need. Steve is doing a really good job with this. I am also pleased to let the office know that we voted at area to direct our literature chair to order from the office rather than world. We feel that this was the best decision and way to support Wisconsin Region.

H & I, Outreach, and Policy and Procedure are still all a work in progress. We did work on our Guidelines at last month area, and I volunteered to chair this subcommittee. I am looking forward to working with a subcommittee on this plus I am a word geek so not only will it be service, but it will be fun for me to grow and learn. H&I is also going through some changes, our last H&I chair resigned, but the position was filled by another addict willing to serve. Our area is very interested in hearing from the Regional Delegates regarding their trip to the WSC last month. I must apologize to the RD team for my late input of UP Areas CAR votes. As an area we will be updating our meeting list in the near future and I will be forwarding all of our new meetings and meetings that no longer exist to Bill. It is interesting to see some groups in our Area growing, but disconcerting to see some groups getting smaller. Collectively our area is doing very well and I am very proud of the work we have accomplished over the last year. Although sometimes it feels like we aren't going anywhere when I look back at the last year we have accomplished a lot. I know service has been great for my recovery and can see it working in the lives of others addicts in our area. Because of our continued support we will be making a donation of \$75.00 to the WRSC, and we also donated \$50.00 to NAWs.

Something that I would like to request be put on the board is the clarity statement read at the beginning of NA meetings. It has come to my attention that some groups in our area read this statement at the beginning of their meetings. I would like to hear the bodies experience strength and hope on this matter specifically regarding our third and fourth traditions. Lastly as everyone knows we will be hosting region in September in Marquette, MI. We are still working on an activity for this event. If anyone has any input we would greatly appreciate it.

Thanks for all your service and support Patrick

## **SUBCOMMITTEE / ADHOC REPORTS:**

Q. **ACTIVITIES** –Ashley S– 4:15 pm

SECRETARY NOTES FROM SATURDAY

Requested that facilitators call her – 2<sup>nd</sup> cycle she has missed with no reports submitted – and there is outstanding money owed from the Jan function. Clarification from treasurer about outstanding moneys the Vice Facilitator and & Vice Treasurer will call Ashley together to clarify money questions and report back on Sunday.

Secretary was absent for most of Sunday meeting and do not know the outcome of the call.

R. **OUTREACH** –Vacant– TIME

S. **PUBLIC RELATIONS** – Vacant– 4:25 pm

Report not submitted for minutes

T. **POLICY** –John H– 4:35 pm

1. You received copies of the new guidelines last cycle, please make your mark ups and corrections and give to me when you are ready.
2. This is not ready to discuss, as Vice Treasurer and Policy chair do not have a draft ready.

- 4. TOPIC 4 Treasurer: Policy changes – 10:55 am
  - ?? Donations being mailed to WRSO instead of WRSC Treasure
    - a. FINAL DECISION Treasurer will bring back options
  - ?? 7th tradition – treasurer requests that the money is counted by someone else
    - a. FINAL DECISION Policy will draft a 7th tradition policy change and bring back next cycle.
- 3. Discussion about editing the RD election policy
  - Straw Pole to find out about interest about change in policy – as is: 13 draft to change: 5
  - Policy will stay the same

**U. HOSPITALS & INSTITUTION –Marla– 4:55 pm**

Communication and contact has increased as a result of the facebook group. In fact that is the only way I have received information for this report! Rock River Area has H&I Panel in 14 facilities. There are more places wanting our services, but they are lacking enough volunteers to add services at this time. H&I meetings twice monthly with Public Relations and is always encouraging more members to get involved.

KMA reports panels in 2 facilities with meetings pending in 2 more facilities.

Badgerland reports meetings in 3 facilities with approximately 6 members doing all the work. They also have \$150 per month donated from their ASC for literature.

Milwaukee area has meeting in 3 facilities. There are 5 more facilities they would like to serve if they has more volunteers.

I hope there are more areas providing H&I from more in the future. I will continue to be available if any areas have questions, concerns ect.

In Loving Service Marla

**V. LITERATURE –Vacant– TIME**

**W. TECHNOLOGY COMMUNICATIONS – Bob W – 5:00 pm**

Technology Communication Ad-hoc Report: I have tried a few times with Skype and MSN live to have chats. The things I’ve learned are: There are different software options and programs out there that I haven’t looked into because hardware issues are a monetary challenge. Poor lighting and low quality cameras don’t provide a reasonable picture. Low quality microphones, furnaces/fans, music, and general background sounds can overpower or be disruptive to the audio signal. Slow or intermittent internet signal from either side can cause a lapse in the conversation that without the receiving end being able to ask for clarification can cause a confused message. So unless you have good lighting, a controlled audio space, solid & fast signal it can be challenging. A movable camera and microphone can help for a general meeting. Speaker or H&I meetings would be more attainable for the moment.

**X. HOW TO ADOPT A DELEGATE FOR HOUSING – Greg M – 5:15 pm**

Dear WRSC family: Addicted called Greg again I apologize for my absence this cycle. Hospitalization and the lost of a limb was the reason for my absence. However, I did send out mass e-mail asking everyone that was willing to be a part of the “Adopt a Delegate” program. I am still looking for addicts that are willing to open their homes to allow someone to stay there while they are attending the regional service conference. This list will be done by areas. So, again if you know someone in your area or if you yourself are willing to participate please e-mail to me at preachergreg@att.net their contact information to be put on list which will then be available to each area. Due to my recent medical conditions and me stepping down for this position I hope that this ad-hoc committee will continue. The information needed is their name, complete address, and what area they are in, phone number and any guidelines for staying at their home.

In Loving Service Greg M

~~~~~  
Time 5:15 pm – motion to close for day – done  
~~~~~

SUNDAY 9:05 am start – Secretary was absent at start of meeting, count was taken by show of RCM hands Quorum was established 10 areas present.

~~~~~  
\*Secretary Note: Vice Facilitator report about phone call to Activities chair will be in the Subcommittee/Activity section

**BASIC SERVICES**

A. Approval of last cycle minutes – minutes approved no changes noted.

B. ELECTIONS:

- a. WSNAC Pool – no nominations
- b. WRSO Pool – no nominations
- c. Activities Chair – position filled till Jan election by facilitator appointment – Bob W accepted
- d. Outreach – no nominations
- e. Co Secretary – non nominations
- f. Public Relations – no nominations
- g. Literature – no nominations
- h. Regional Delegate – Bill O declined, Chris K accepted, rotation discussion, Chris voted in
- i. Regional Delegate Alternate – Bill O accepted, Jack M accepted, Diane declined, Mike F declined, Tim S accepted: all nominees gave verbal resume: tied vote between Bill O & Jack M, second vote taken – Bill O voted in

C. MOTIONS:

FINANCIAL MOTIONS:

- 1. **MOTION 05-10.F1:** To approve funding in the amount of \$286.56 to complete the funding for our participation at the NRIADA Professional Conference.

**INTENT:** To fully fund this PR budgeted effort. As the total cost exceeds the working reserve for the cycle.

**MOTION PASSES**

POLICY & BUSINESS MOTIONS:

- 1. **MOTION 05-10.N1:** To add Naranon meetings to the WRSC meeting list adding the phrase “In the Spirit of cooperation not affiliation.”

**INTENT:** To provide Naranon meeting information to addicts about a 12 step program that provides support and guidance for the still suffering friends & family members of addicts.

**FRIENDLY AMENDMENT:** To add only the World Naranon website address to our meeting list instead of adding individual meetings. ACCEPTED BY MAKER & SECONDER

**MOTION SENT TO AREAS FOR 1 CYCLE**

D. BUDGETS: None

**Original list of Topics on board from reports**

|                         |                              |                                           |
|-------------------------|------------------------------|-------------------------------------------|
| NA Anonymity & Facebook | Drug Replacements (NA Views) | Clarity Statement                         |
| Service System Project  | RD & RDA Mentor positions    | RD Team Terms and Policies                |
|                         |                              | Policy as it relates to Regional Position |

**Prioritized list of Topics by RCM’s**

DISCUSSED IN ORDER CHOSEN BY RCM’S

- 1. TOPIC 1 NA Anonymity & Facebook



- ?? Problem is real and needs to be addressed
  - ?? Facebook another way of negate our tradition
  - ?? Potential problems NAWS are looking for assistance from fellowship.
  - ?? NAWS pulled their Facebook page
  - ?? Need more research & investigate more
  - ?? Announcement at events about picture taking
  - ?? The harm it causes down the road
  - ?? FINAL DECISION: Anonymity & Facebook much discussion will be taken back to areas and possibly form an ad-hoc committee at next cycle. RCMs bring back possible solution: I.E. or IP or another solution.
2. TOPIC 2 Drug Replacements (NA Views)
    - ?? Can not dictate to the groups
    - ?? Be careful about the terms drug replacement
    - ?? We can not determine clean time
    - ?? Make them welcome
    - ?? FINAL DECISION: Get understanding for yourself about clean time
  3. TOPIC 3 Clarity Statement, bulletin #13 World Service
    - ?? What to do with dual identity
    - ?? Educate newcomers on the fellowship
    - ?? Did not dictate to newcomer & groups
    - ?? Personal choice
    - ?? Group choice on clarity statement
    - ?? FINAL DECISION: Many purposes for your identity as addicts for media & help newcomers to learn about groups. No levels of addicts, all are the same.
  4. TOPIC 4 – 11:45
    - ?? RD & RDA Mentor positions
    - ?? History – region at one time had a mentor position, person would serve as a alternate then a delegate then became a mentor it was funded by a “if, and or but” and should be a regular position.
    - ?? FINAL DECISION – topic was suspended because next topic is an extension of this topic
  5. TOPIC 5 – 12:05
    - ?? RD Team Terms and Policies
    - ?? Is being questioned if to change the rotation dates for voting or adding a mentor discussion is mixed
    - ?? Motion to send entire discussion to policy – changing terms of RD team elections & Mentor position
    - ?? FINAL DECISION – motion passes

**HISTORY:**

    - MOTION 05-00.P7:** To dissolve the RD Mentor position and any policies pertaining to it.
    - INTENT:** To be in compliance with the approved WSC Guidelines. (Motion 11 CAR 2000)
    - CALL THE QUESTION:** No objections.
    - MOTION PASSES:** (6-2-1)
  6. TOPIC 6 – 12:25
    - ?? Policy as it relates to Regional Position
    - ?? What elective positions can a RCM hold at a regional level
    - ?? Policy looking for direction as what to draft and look at
    - ?? Straw pole
      - a. Facilitator – 0
      - b. Vice – 0
      - c. Secretary – 1

- d. Treasure – 1
- e. RD Team – 0
- f. WRSO rep – strong
- g. WSNAC Rep – strong
- h. Subcommittee – strong
- i. Adhoc chair - strong

?? FINAL DECISION: Unknown

7. TOPIC 7 Service System Project – 12:35

?? Need hour and half at least for will carry over to next cycle as a topic

?? FINAL DECISION: Unknown

Moved back into motions – will appear in correct location of minutes

**OTHER BUSINESS:**

- ?? Read motions and other business to be sent back to areas.
- ?? Announce next meeting location; all other announcements.
- ?? Closed with a group hug.

**CLOSE @ 1:00 pm**

**NEXT WRSC IS TO HOSTED BY ROCK RIVER AREA  
 IN ROCKFORD IL AT THE CLOCK TOWER RESORT & CONFERENCE CENTER  
 RESERVATIONS: 815-398-6000  
 PLEASE SEE ATTACHED FLYER FOR MORE INFORMATION**

**AREAS HOSTING WRSC SCHEDULE**

|                        |             |           |                           |
|------------------------|-------------|-----------|---------------------------|
| <b>JUL 17 &amp; 18</b> | <b>2010</b> | <b>3D</b> | <b>ROCK RIVER</b>         |
| <b>SEP 18 &amp; 19</b> | <b>2010</b> | <b>4D</b> | <b>UPPER PENINSULA</b>    |
| <b>NOV 20 &amp; 21</b> | <b>2010</b> | <b>1A</b> | <b>MILWAUKEE</b>          |
| <b>JAN 15 &amp; 16</b> | <b>2011</b> |           | <b>WSNAC Hosting Area</b> |
| <b>MAR 19 &amp; 20</b> | <b>2011</b> | <b>2A</b> | <b>NORTHERN LIGHTS</b>    |
| <b>MAY 14 &amp; 15</b> | <b>2011</b> |           | <b>WSNAC Hosting Area</b> |
| <b>JUL 16 &amp; 17</b> | <b>2011</b> | <b>3A</b> | <b>BADGERLAND</b>         |
| <b>SEP 17 &amp; 18</b> | <b>2011</b> | <b>4A</b> | <b>CHIPPEWA VALLEY</b>    |
| <b>NOV 19 &amp; 20</b> | <b>2011</b> | <b>1B</b> | <b>SOUTH EAST FAMILY</b>  |
| <b>JAN 14 &amp; 15</b> | <b>2012</b> |           | <b>WSNAC Hosting Area</b> |
| <b>MAR 17 &amp; 18</b> | <b>2012</b> | <b>2B</b> | <b>INLAND LAKES</b>       |
| <b>MAY 19 &amp; 20</b> | <b>2012</b> |           | <b>WSNAC Hosting Area</b> |
| <b>JUL 14 &amp; 15</b> | <b>2012</b> | <b>3B</b> | <b>BASIC</b>              |
| <b>SEP 15 &amp; 16</b> | <b>2012</b> | <b>4B</b> | <b>BIG RIVERS</b>         |
| <b>NOV 17 &amp; 18</b> | <b>2012</b> | <b>1C</b> | <b>KETTLE MORAINES</b>    |

World Service Conference XXX  
Delegate Team Report  
May, 2010

**SPECIAL WSC XXX EDITION**

Dear Family,

As you might imagine, the World Service Conference was filled with emotion, intensity, fellowship, spirituality, new friendships, joy, sadness, tears, laughter, discussion, debate, agreement, disagreement, decision, indecision, recovery meetings, business meetings, early mornings and late nights. We have never participated in a gathering of such magnitude. The atmosphere was charged with energy, enthusiasm, experience, strength, inspiration, grace, hope, and love.

We met Delegates from all around the world. There were Delegates from 113 Regions (including 2 non-seated) 87 Alternate Delegates, 16 WB members, 2 WSC Co-Facilitators, and the Executive Director of NAWS. Also present were about 20 to 30 NAWS staff members. We put real faces to the people we have spoken to and corresponded with in our various dealings with NAWS. It truly humanized World Services. These people are dedicated members who contribute their enormous talents and expertise to service a Fellowship that is growing at a tremendous rate. The amount of work they do and the love they put into it is truly phenomenal. There was an on-site office that filled literature orders, sold merchandise, and answered many questions. The local Fellowship also served with a never ending supply of volunteers willing to do anything asked of them. Rides to local meetings were made available daily.

On Saturday morning, there was a WB open forum. We were introduced to the WB and given information on the work they do, and the various work groups. That afternoon, we were taken on a tour of World Services in Chatsworth. All over the building we saw photos, posters, artwork, sculpture, literature displays, all from the creative hands of recovering addicts. We saw the room where many of the IP's are printed. We saw the infamous warehouse, from where our literature, key tags, and medallions, etc. are shipped. We all had lunch together in the parking lot at NAWS. That was our first real opportunity to mingle and get acquainted with the other Delegates, WB members and staff. It set a tone of friendship, cooperation, and comradery for the Conference.

The opening welcome session on Sunday morning closed with the Serenity Prayer spoken aloud in every language present at the Conference, and yes, it took a while, but it was inspiring. Following that was an orientation to help us navigate the Conference. All the sessions for the week were explained, along with the formats for the discussions and the rules and protocols for the business sessions. The Conference itself was presided over at various times by WB Chair Jim B., with Anthony E., Executive Director of NAWS, and by Jimi S. and Jack H., the Conference Co-Facilitators for the business sessions. The WB members facilitated the discussion sessions for their work groups.

These are some of the important decisions that were made at the Conference:

- ?? The new "Vision for NA Service" statement was approved by unanimous consent.
- ?? The new IP, "Money Matters: Self-Support in NA", to replace the existing IP's #24, "Hey, What's the Basket For?", and #25, "Self-Support: Principle and Practice", was approved by 2/3 voice vote as Fellowship approved material.
- ?? The new group oriented pamphlet, "Funding NA Services" was approved by 2/3 voice vote as Conference approved material.

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- ?? The revised "In Times of Illness" draft was unanimously approved. It will replace the existing "In Times of Illness".
- ?? The WB motion to revise the conditions of the moratorium adopted at WSC 2008 on seating any new regions through the 2012 Conference cycle failed to achieve a 2/3 majority vote by a standing vote of 80/40/1/0 (yes/no/abstain/present). 81 votes were needed for passage.
- ?? Both motions to add purple key tags to the NAWS inventory failed by voice vote.
- ?? The motion to direct the WB to develop a project plan for presentation to WSC 2012 for a Traditions Working Guide passed by majority voice vote.
- ?? All 3 motions to make changes to the literature approval process failed by voice vote.
- ?? All of the Project Plans and the NAWS budget were approved.
- ?? 2 new Regions were seated: Denmark and Lithuania.
- ?? A motion that the WB, using WSC Participants, develop a plan to implement a Consensus Based Decision Making process that would, among other things, eliminate the use of motions at the WSC was committed to the World Board by unanimous consent.
- ?? A motion was made (and seconded by Wisconsin) to include a section about the Fellowship Intellectual Property Trust (FIPT) in the Guide to Local Service regarding the proper use of the NA trademark and symbol, and the reproduction of NA literature. A commitment was made by the WB to do this if it is the wish of the body. There was no objection.

The new IP's should be available in 8-10 weeks.

We were directed by this body to try to "level the playing field" as regards notions in the CAR and CAT. To this end, we presented 3 separate motions.

1. Motion 39: To limit the World Board response on motions in the CAR to the same word count as the Regional rationale.

Intent: To ensure equality in our discussions of issues.

Rationale: The World Board has information from a perspective that is needed for the decision. They are elected by US and represent US and should give the information to the RDs and leave the decision to the RDs. They can keep to the 150 word count that the makers have to also.

The motion was debated on the floor for an hour. There was no clear direction and the Conference was divided on the issue. Many alternative solutions were presented. A final straw poll showed only moderate support for the motion. We decided that we would not bring the motion to the floor in formal business. The motion was brought to the floor in formal business by Upper Midwest Region with a substitute motion to give both the Regions and the Board a limit of 500 words each. The motion to substitute failed, and the original motion was then voted on and also failed by voice vote.

2. Motion 40: To designate all motions from the Conference Approval Track as old business.

Intent: To move developed service decisions to old business.

Rationale: Due to the greater lead time we now receive with the availability of the CAT material, we now have the time to discuss these motions prior to the Conference, effectively eliminating their status as "new business". We asked that the Parliamentarian give us a definition of both old and new

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business. The Co-Facilitators conferred with the Parliamentarian and stated that the Parliamentarian definitions of old and new business are not what we use at the WSC. There was some discussion and a straw poll showed only limited support for the motion. We decided to not bring the motion to the floor in formal business.

3. Motion 45: To direct the World Board to discontinue the practice of publishing its recommendations to adopt, not adopt, etc., on motions on the CAR.

Intent: To encourage and preserve the objectivity of our members when discussing the motions.

Rationale: The consensus of our Region is that the Board recommendations unduly influence members' decisions. The perception is that the Board has "pre-voted" on these motions and the publication of such recommendations only serves to manipulate the decision and voting outcome.

There was a lengthy discussion on this motion that lasted through the dinner break. The Board misunderstood the motion as meaning that we wanted to eliminate their explanations as well as the recommendations. After we clarified the motion, we took a dinner break, and the Board spent their dinner break discussing the motion again. When we reconvened, there was more discussion. Many Delegates had input. The body seemed to be split on the issue. A straw poll indicated limited to moderate support for the motion. We decided to not bring the motion to the floor in formal business.

There was much discussion about how to move the Conference away from being completely motion driven and into Consensus Based Decision Making. Currently, the only way to get a discussion onto the floor is by way of a motion. No formal proposal has been presented to make the transition to CBDM. Many of the Delegates expressed their frustration at having to bring motions to the floor in an effort to start discussions. In the present environment, decisions can only be made by voting on motions. Until a proposal is presented and approved, the Conference will be bound by the current WSC Rules of Order as stated in the Guide to World Services in NA.

The Midwest Zonal Forum met for an informal session at the WSC. We discussed the topic of our next meeting of the MZF in Detroit in September. The consensus was to ask NAWS to send a Board member to facilitate a discussion of the Service System Project. By then NAWS will have developed session profiles and visual aids to assist the delegates in the facilitation of these discussions throughout the Fellowship. Much more will be discussed on this topic. The Upper Midwest Region (North Dakota) has asked to be seated in the MZF and placed in the hosting rotation.

On the following pages, we will attempt to give you a full report on the World Service Conference. Each of the sessions will be bullet pointed with an overview of the session and a page number where the full report of the session can be read. We hope you will find this both informative and relatively easy to navigate. We have new videos, PowerPoint presentations, and many new materials to share with you as time allows. And in case you were wondering, our "**Eat Cheese, Drink Milk, Read the Basic Text**" was indeed recorded on the floor of the Conference at the first formal roll call. Wisconsin was in the house. It was our great honor and privilege to serve the Region at the World Service Conference. Thank you for the trust and confidence you have placed in us.

In Loving Service,  
Chris K. (RD)  
Bill O. (RDA)

## WSC XXX Daily Sessions:

|                                                                                   |                |
|-----------------------------------------------------------------------------------|----------------|
| ☞ Saturday, Session 1; World Board Open Forum;                                    | <b>Page 5</b>  |
| ☞ Saturday, Session 2; World Service Office tour and lunch;                       |                |
| ☞ Saturday, Session 3; Workshops                                                  |                |
| ☞ Saturday Evening: Recovery meeting, Comedy show (Mark L.), World Market, dance; |                |
| ☞ Sunday, Session 1: First Things First (Welcome session)                         |                |
| ☞ Sunday, Session 2: Our Vision, Our Future (Community Building)                  |                |
| ☞ Sunday, Session 3: Navigating the WSC (Orientation)                             |                |
| ☞ Sunday, Session 4: Literature Development Process                               | <b>Page 6</b>  |
| ☞ Monday, Session 1: World Board Forum; Anonymity and the use of the internet     |                |
| ☞ Monday, Session 2: Service System Part 1: Getting familiar with the proposals   |                |
| ☞ Monday, Session 3: Opening Business Session; Discussion of Old Business         | <b>Page 7</b>  |
| ☞ Monday, Session 4: Old Business Session (Formal)                                |                |
| ☞ Tuesday, Session 1: Fellowship Development                                      |                |
| ☞ Tuesday, Session 2: NAWS Report                                                 | <b>Page 8</b>  |
| ☞ Tuesday, Session 3: NAWS Report (Continued)                                     |                |
| ☞ Tuesday, Session 4: Human Resource Panel Report                                 |                |
| ☞ Tuesday, Session 5: (6:30-8:00 pm) RD Sharing Session (Apathy & Communication)  |                |
| ☞ Wednesday, Session 1: The Importance of Scanning                                | <b>Page 9</b>  |
| ☞ Wednesday, Session 2: Leadership                                                |                |
| ☞ Wednesday Afternoon: Lunch at the Calamigos Ranch and afternoon off             |                |
| ☞ Wednesday Evening: Zonal Forum Meetings                                         |                |
| ☞ Thursday, Session 1: Public Relations                                           |                |
| ☞ Thursday, Session 2: Elections and Approval of Budget                           | <b>Page 10</b> |
| ☞ Thursday, Session 3: World Board Conference (Internet communication in NA)      |                |
| ☞ Thursday, Session 4: Self-Support                                               | <b>Page 11</b> |
| ☞ Thursday, Session 5: (Evening 6:30-8:00 pm) Zonal Forum Reports                 |                |
| ☞ Friday, Session 1: Service System Part 2                                        |                |
| ☞ Friday, Session 2: Service System Part 2 (Continued)                            |                |
| ☞ Friday, Session 3: New Business Discussion Session (2:00 pm till 12:30 am)      | <b>Page 12</b> |
| ☞ Friday, Session 4: New Business Formal Session (12:45 am till 2:50 am)          |                |
| ☞ Saturday, Sessions 1 & 2: (combined) WSC Processes and Moving Forward           |                |
| ☞ Saturday, Closing Session: Goodbyes, Certificates, and Expense Reports          |                |

### **Saturday, Session 1: World Board Open Forum and Welcome**

This forum was provided for the non-English speaking Delegates as a briefing on the CAR and CAT. As the CAR and CAT are not translated into all languages, some Delegates were unable to get a thorough understanding of the issues and topics. The floor was then opened for questions and answers. The forum was welcome and well received by those Delegates.

### **Saturday Afternoon: Tour of World Services Office.**

We were taken by bus to the NA World Services Office for a tour and lunch. The office is as much a museum as it is a service office. There are display cases full of NA memorabilia everywhere, and artwork on every wall. The office has its own printing facility, as well as the warehouse. After the tour, we were led out to the parking lot, which had been converted into an outdoor café. We were treated to a buffet taco lunch, and had plenty of time to mingle and get acquainted with the Delegates, WB members, and the staff.

Following our return to the hotel, there were numerous workshops for the Delegates. The evening's festivities included a recovery meeting, a comedy show by Mark L., a dance, and a World Market. It was at the World Market that Delegates from around the world brought their merchandise to sell.

### **Sunday, Session 1: First Things First; Conference Opening and Introductions**

This session welcomed us all to the conference. The WB members were introduced, as well as some of the special workers, the staff. We finally got to put faces to the many people we have corresponded and spoken with. There was a countdown of conference attendees starting with those attending for the first time. This led up to several members standing for 10 or more conferences. We were given the count of how many Delegates were in attendance, as well as alternates. That plus the WB and co-Facilitators brought us to a total on the conference floor. We were also given some of the history of the conference.

### **Sunday, Session 2: "Our Vision, Our Future", Building community**

This session focused on communication and community building. At the round tables, we discussed our experiences, hopes and fears about the conference. This was quite personal and members shared from the heart. Next came a brief discussion of the "Living Clean:" project. We used the remaining time in the session to write on the final chapter, "The Journey Continues". We were encouraged to submit these writings to the staff as new input material for the chapter.

### **Sunday, Session 3: Navigating the WSC; Orientation**

This session was an introduction to the nuts and bolts of the conference. We walked through the entire week of the conference, reviewed the agenda, the workshop sessions, and various deadlines. We were introduced to the basic rules and procedures used at the conference, for both the informal and the formal business sessions. We learned about the election procedures and the candidate profiles. We were given a general understanding of all the processes that would be used throughout the Conference. There was time at the end for some questions and answers. It was very informative and useful.

### **Sunday, Session 4: Literature Development Process;**

This round table session began with a history of our literature development process over the years, and how it has evolved into what it is today. With the added pressure of translations of current literature, the process of creating literature with the participation of an ever growing Fellowship becomes a huge challenge. The discussions included ways to include more members in the development process, make use of our diversity, and use our resources efficiently and wisely, all while responding to Fellowship needs. We presented potential solutions at each table, and the ideas were all recorded and collected. We were given a new literature survey. The last one was 8 years ago. This new survey is designed to gauge the literature needs of the Fellowship. We will be discussing this with you

### **Monday, Session 1: World Board Forum; Anonymity and the Internet**

This session focused on the use of social networking sites such as Face Book, MySpace, and others. Thousands of our members use Face Book to communicate with other members and non-member friends. Some members post photos of people at NA events, often without permission. This has led to some unintended consequences. Non-members see these photos and recognize other members who may wish to remain anonymous. Photos get "tagged". Potential employers sometimes check a prospective employees Face Book page for additional information. These postings have caused the anonymity of many members to be compromised. Personal information from these postings can be found by "Googling". Photos and postings have been used in court cases. Questions of Tradition violation were raised. Can we and how do we define anonymity? Where does the internet fit into the 11<sup>th</sup> Tradition? Does this even apply to the 11<sup>th</sup> Tradition? At what point does the line get crossed?

No real solutions were reached. A new IP was suggested. It was also suggested that the issue might be better addressed in Chapter 10 of the PR Handbook. Where is this all going? No one knows. It is a growing trend and caution must be used when posting photos and information on the internet. The session raised awareness and asks us to bring the discussion to our members.

### **Monday, Session 2: Service System, Part 1**

This session introduced us to the Service System project. We were given a history of the project, and what led up to the need for it. The project stems, in part, from the results of the Issue Discussion Topics from recent conference cycles. The Service System work group has been working for 2 years on models for a more effective system of service delivery throughout the fellowship. The project will continue for this Conference cycle. The goal of the Service System Project is to create a model for service that characterizes 4 fundamental principles;

- ?? Purpose Driven
- ?? Group Focused
- ?? Defined by geo-political boundaries
- ?? Flexible

What the work group came up with was 2 models with several options contained within each model. The models and options were explained. We have a PowerPoint and session materials. There were 2 round table sessions devoted to the Service System project later in the week. We will learn more about this project at the Midwest Zonal Forum meeting in Detroit in September. NAWs is sending a WB member to facilitate a day of workshops and discussion on this topic.



### **Monday, Session 3: Old Business Discussion**

This session is a discussion of all the old business motions from the Conference Agenda Report. Each motion is presented by the Co-Facilitator. An initial straw poll is taken to determine the level of support for it. Then the floor is opened for discussion. Delegates and WB members are recognized by raising a numbered card, which is placed in the queue. Discussion continues until all who wish to speak are heard. A final straw poll is taken. Then the next motion is presented. These are not formal votes. That comes in the formal business session.

### **Monday, Sessions 4 & 5: Old Business**

At the beginning of this session, the first formal roll call of the Conference is taken. The Co-Facilitators announce the count of seated voting Delegates and WB members. They determine the count for simple majority and 2/3 majority needed to pass motions. They explain the rules for the voting, and then formally present each motion. When the motion is presented, the body is asked if there are any objections to the motion. If there is none, the motion passes by unanimous consent. If there is an objection, then a voice vote is called for. The Co-Facilitator determines if the voice vote is conclusive. If the voice vote is not conclusive, then a standing count vote is taken. As the voting body stands for either yea or nay, each holding up their numbered cards, they are counted three times. The count is announced. In the case of a disputed count, a roll call vote may be asked for. A complete list of all the motions and decisions is in the Summary of Decisions, available at [www.na.org](http://www.na.org).

### **Tuesday, Session 1: Fellowship Development**

This session focused on the Fellowship Development efforts and events carried out by NAWS during the 2008-2010 Conference cycle. The session was presented by Becky, Assistant Executive Director of NAWS. Fellowship Development continues to be a priority. Russia and Eastern Europe are well into their development. NAWS plans no more trips to Russia for FD. Lithuania was invited to attend the WSC and was seated in new business. Eastern Europe has many languages, political and social cultures, geographical boundaries, and other restrictions that it is very difficult to create, produce, and distribute literature to people in all the languages and cultures.

There are no meetings in most of Africa. South Africa has seen the most growth. The South Africa Region is seated and is a member of the European Delegates Meeting (EDM). They are geographically isolated from the rest of the NA world. Travel is difficult. NAWS sent 5,000 5<sup>th</sup> Edition Basic Texts as a "pay it forward" gesture. The common practice among members there is to buy an IP and give it to a newcomer. South Africa gave Kenya a page on their website. The Kenyans said that it made them feel like they were "a part of".

Latin America continues to grow. NAWS has attended the Latin American Zonal Forum twice, hosted 2 service events, and attended 4 conventions. The Asia Pacific Zonal forum continues to grow. There are so many cultures and languages. Basic Text translations are progressing, including Chinese and Hindi. India alone has more than 25 languages, further complicating the communication and translation efforts. Japan just got a translated Basic Text a few years ago. Japan is reaching out to South Korea. Due to legal, social, cultural stigma, women have a difficult time finding recovery. NAWS is now producing some IP's key tags and medallions in India for their use because of import restrictions on plastics and metallic items.

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The Middle East Forum is working on an Arabic version of the Basic Text. There are 5 employees at the Service Office in Iran. Egypt is hoping to produce the Arabic Basic Text and other literature.

### **Tuesday, Sessions 2 and 3: NAWS Report**

This session introduced the NAWS staff from the Chatsworth headquarters, and the branch offices in Canada, Europe, and Iran. Some of the Chatsworth staff were present. The session included a discussion of the budget as well as the project plans for the coming cycle. There was a report on the World Convention in Barcelona, WSO pricing in Europe, NAWS publications like the NA Way, the "Living Clean Project", the WSC seating moratorium, the Basic text index, IDT's for 2010-2012, the conference participant bulletin board on the NAWS site, and the new website.

NAWS is developing session profiles to introduce and raise awareness for the newly approved literature; The Vision Statement, "Money Matters; Self Support in NA", "Funding NA Services", and "In Times of Illness". There was an update on the "Living Clean" project. NAWS currently employs 52 people in Chatsworth, 2 in Canada, 2 in Brussels, 5 in Iran, and 1 in Bangalore, India.

The NA Way is sent to 27,000 addresses in English. Each copy in English costs about \$0.80 to produce and ship. The non-English versions cost about \$3.39 per copy. The total annual cost to send the NA Way is \$167, 529. It is very difficult to get a group deleted from the NAWS database. One suggestion was to scrap it and start over with groups they know really exist.

The new website has gotten 8, 677,813 hits as of the time of the report. There were 526,506 visits to the site in a single 31 day period. The Basic Text file was accessed 223,380 times. The on-line version of the Basic Text in PDF form is a secured file. This is to protect the Fellowship Intellectual Property. An open (unsecured) version can be made available to those with special needs on an individual basis. The NAWS website was also recently hacked. No damage was done.

NAWS daily operating expense is \$25,940. As of March 31, they have \$1, 820,485 cash on hand, equal to 70 days operating expenses. The daily operating expense has been reduced from \$26,769 at this time last year, due to the implementation of cost reduction measures.

### **Tuesday, Session 4: Human Resource Panel Report**

The HRP introduced themselves and described their duties and functions. They gave a presentation detailing the process for nominations to the World Board, Conference Co-Facilitators, and HRP members. It is very complicated and exacting. We have a PowerPoint and much more information on the entire process. They then answered questions.

### **Tuesday, Session 5, (Evening): RD Sharing on Local Issues**

This session was a round table discussion on the topics of apathy and communication. There were 2 brainstorming sessions asking the questions; "How do we get members to become and remain actively involved in service?" and "How do we strengthen communication between Groups, Areas, Regions, and NAWS and back again?" Each table work shopped the questions and presented our solutions. The results will be evaluated and sent to us. NAWS collected all the flip sheets we wrote our solutions on for future use. This could lead to new tools and resources.

### **Wednesday, Session 1: The Importance of Scanning**

We were given materials and shown how to implement an environmental scan. The environmental scan is a process of looking at what is happening in our community, both in and out of NA, and see what factors affect our services and the work we are doing. By considering these factors in our regular planning, we are able to make better informed decisions about the priorities we set and the projects we carry out. We also have a PowerPoint to help facilitate future scanning workshops.

### **Wednesday, Session 2: Leadership**

This session focused on communication as an important factor of leadership. We discussed the ways we can improve the flow of information and our communication skills as leaders.

### **Wednesday Afternoon: Calamigos Ranch**

At lunch time on Wednesday, the Delegates, Alternates, and Board Members boarded buses and headed out for a well deserved afternoon of recreation and relaxation at the Calamigos Ranch. We had a barbecue lunch with ice cream for dessert and headed out to the open spaces for volley ball, soccer, baseball, basketball, duck watching, meditation, socializing, resting, laughter, and a recovery meeting. No PowerPoint...just lots of pictures and a little sun burn.

### **Wednesday Evening; Zonal Forum Meetings**

The Midwest Zonal Forum met informally. Our primary topic was the September agenda in Detroit. After discussion, it was decided that we would ask NAWS to send a Board Member to facilitate a day of workshops and discussions on the Service System Project. This will be a Fellowship wide issue for discussion during the coming cycle. Our current knowledge is limited, and NAWS is creating session profiles and visual aids to assist us in facilitating the discussions in our Regions. NAWS has made a commitment to participate in this event. Details will become available soon.

The Upper Midwest Region (North Dakota) attended and asked to be formally recognized as part of the MZF and placed in the meeting rotation. Since we were meeting informally, we could do no more than welcome them and assure them that at the next meeting in September, their words would be heard. Minnesota offered to give up their next spot on the rotation to them. That would probably be for the CAR Review of 2012. (Fargo, North Dakota in February? Brrrrrrrrr)

### **Thursday, Session 1: Public Relations**

This session was facilitated by WB Member Piet, WB Member Michael C. and NAWS PR Director Jane Nickels. We were given a sample of the newest membership survey. Some of the demographics have changed as the Fellowship grows and ages. We went over this in great detail. There are numerous charts and graphs in the PowerPoint that illustrate the changes. It will be available soon.

Michael C. told us how much of our PR efforts went into the recent World Convention in Barcelona. This ties in directly with the convention not breaking even financially. Some of the money spent was on Public Relations that have had a profound positive effect on the European community, and Spain in particular. NAWS hired a PR consulting firm to assist with the effort. Some of the results include the starting of at least 10 new meetings, and the tripling of Helpline calls since January. So the return on the investment is human life, not money. NAWS firmly believes that it was money well spent.

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Jane presented a PowerPoint highlighting some of the Fellowship wide PR efforts. One particular PR effort that has a light shining on it is our Wisconsin Regional participation at the National Rural Institute. This was written up in the Conference Report as an example of persistence and success, and again highlighted on the PR presentation. We have the PowerPoint. Another that had a photo was the Trauma Recovery Conference that Big Rivers Area attended. ("Well done." from NAWS.)

There are a number of locally developed Public Service Announcements posted on the Local Service Co0mmittee Resources page on the NAWS website. NAWS is not pursuing new PSA's at this time, due to lack of resources. They encourage us to develop our own. It was further noted that commercial outlets are no longer required by law to provide free air time for PSA's, and that it may cost money to get them aired. One 30 second PSA, airing once per hour, would be aired 1,331 times in 2 months. The new PR pens and tote bags will be available soon. They will be sold in quantity.

### **Thursday, Session 2: Elections and Approval of Budget**

This session was a formal business session for the approval of budgets and elections. It began with a roll call to which the Wisconsin Delegation responded with "MOOOO". The Project Plan budgets were discussed. One was tabled until New Business, awaiting more information. As a result, the full NAWS budget was also tabled to New Business. All the other Project Plan budgets were approved.

The elections came next. We were given candidate profiles to read. Each candidate had a multi-page profile presented by the Human Resource Panel. There were 19 candidates to fill 9 available WB seats. 5 of those candidates were current WB Members. All 5 were re-elected. Only one new member was added to the WB, Inigo C U. The result is that the compliment of the WB has been reduced from 16 to 15. The Regions will each be assigned a WB liaison at their June Meeting.

Two current WB Members were stepping away from the Board. Craig has termed out after serving at NAWS for 17 years. Craig was a member of the original Board of Trustees, and served two 6 year terms as a member of the World Board. Michael C. served one term on the WB and decided to not seek a second term. Michael was our Regions liaison to the WB. They will both be missed.

For the Human Resource Panel there were 3 candidates to fill 2 seats. Two new members were elected. For the WSC Co-Facilitator there were 4 candidates to fill 2 seats. Two of the candidates come from the Chicagoland Region in the Midwest Zonal Forum. One candidate was a current WSC Co-Facilitator. The returning Co-Facilitator, Jack H., and one candidate from Chicagoland Region (Marc G.) were elected. Full results are available in the Draft Summary of Decisions at [www.na.org](http://www.na.org).

### **Thursday, Session 3: World Board Conference Forum**

This session continued the discussion of NA and the internet. There are numerous NA related websites that host meetings, discussion groups, sell merchandise, are used for social networking, etc. We discussed the problems that using these types of sites can cause. We don't truly understand the technology. We don't easily see the potential unintended consequences of what we post. We have no mechanism for teaching our members how to use this technology safely with respect to NA and personal anonymity. One question was how to apply the 11<sup>th</sup> Tradition to Face Book. NAWS actually started a Face Book page. A WB member posted this on his personal Face Book page. This was the only mention of it anywhere. Within 36 hours, the NA Face Book page had over 4,000 fans. It had gone "viral". It was growing exponentially every hour. They had to take it down.

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Some potential solutions were to try to raise awareness of this among our members. If there is any doubt as to whether a posting might potentially cause harm, err to the side of caution. A good hacker can break into anything. We cannot enforce the Traditions, we can only observe them.

### **Thursday, Session 4: Self-Support**

This round table session focused on the current challenges the Fellowship faces concerning self-support. The global economic environment has caused NAWS to cut expenses in many areas. Fellowship contributions are down, and literature sales cannot make up the difference. As the Fellowship grows, the need for funds becomes greater. Fellowship Development, Public Relations, translations, printing costs, shipping, and fulfilling Fellowship requests for WB participation at events all cost more than ever before. The challenge is in how to change the culture in NA concerning money and how to improve Group contributions. We brainstormed these questions in groups.

Two of the problems that were identified were the intentions and expectations of members when they contribute at the Group level. Another problem is that bottle necks occur in the fund flow. Groups and Service bodies often hold back more than is needed. Why is this so? Fear? Mistrust? What is the intention of the member who pits a dollar in the basket? What do they expect in return? Is there a spiritual connection to our contributions? Can we create a "Pay it Forward" atmosphere?

The annual need by NAWS from each meeting worldwide for total self-support is \$168.80. What NAWS actually receives is about 19% to 21% of that. The challenge before us is to create an atmosphere in which each member takes ownership of the Fellowship, accepting personal responsibility for its upkeep. We are all "stake holders" in NA. The two new IP's, "Money Matters" and "Funding NA Services" can go a long way to achieve this. We will be receiving session profiles for workshopping the topic and the new IP's. What we can do now is to connect the 12<sup>th</sup> Step to the 7<sup>th</sup> Tradition. It's our future, and our responsibility.

### **Thursday, Session 5 (Evening): Zonal Reports**

This session gave time for all the Zones to present reports. We have PowerPoint's and videos for many of them. Each has their own challenges and successes. One the items that stood out is that the Canadian Zonal Forum is translating IP #1 into both Ojibwa and Cree.

### **Friday, Sessions 1 & 2: Service System, Part II**

These 2 round table sessions continued the discussions on the Service System. Our current service system was designed for the Fellowship of 5,000 meetings. We now have more than 10 times that number and our system no longer serves us effectively. In the earlier session, we were introduced to the proposed service system models options. In these sessions we were asked to look at the models and brainstorm 4 questions. The results will be evaluated by NAWS and sent to us. They are:

1. What excites you about the proposals?
2. What concerns you about the proposals?
3. What challenges do you think we will face in discussion these models as a Fellowship?
4. What should we stress to try to show the benefit?

In the coming months NAWS will create visual aids and session profiles to help us bring these discussions to the fellowship. We will be able to present the proposals more fully after the MZF meeting in Detroit in September. NAWS will be there to facilitate a day of workshops on the Service

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System project. This is a complicated issue, and it was widely agreed that we all need more information and structure in order to adequately present these proposals for thorough discussion.

### **Friday, Sessions 3 & 4: New Business Discussion – New Business**

These sessions ran together. We started at 2:00pm, and didn't finish until nearly 3:00am Saturday. The discussion sessions took the longest. Each motion was presented, straw polled, and discussed until all who had something to say was heard. Our Wisconsin Region motions took over 3 hour of discussion time. (See page 2) The WB had 2 motions left over from the budget session. All other motions were from regions. The discussions went on until nearly 1:00am.

We reconvened for the formal new business session. After roll call (MOOO), the WB budget motions were presented and passed. At that point, it is up to the Delegates to call motions to the floor. If a motion is not called to the floor, it is not considered. As motions were presented, there was the opportunity for 3 pros and 3 cons, then the vote. This went on until no more motions were called to the floor. There was a motion to close, and we ended the new business session at 2:50am. Full details on the motions in new business, including the motions that were not called to the floor can be found in the Summary of Decisions at [www.na.org](http://www.na.org). We will include an electronic copy with the minutes.

### **Saturday, Session 1 & 2 (Combined) WSC Processes and Moving Forward**

Processes: As a result of the late (early?) ending of the new business session, this session started late and was combined so we could still end on time. Some members had planes to catch. We discussed the processes we use and some solutions. We took a straw poll on the ideas to come up with a process to use proposals in the CAR instead of motions. An idea to have a "Proposals" session in 2012 met with strong support. It was unanimously approved. We were asked about continuing the afternoon at the ranch, and whether to continue the RD sharing session. Both had strong support. Given a choice between having Zonal meetings or a Zonal report session, the Zonal meetings received more support. These and other questions will help the WB to frame the next Conference in 2012.

Moving Forward: This session helps give the WB some informal direction by way of straw polls, based on the discussion from this conference. NAWS will not be pursuing another Face Book page. We urged NAWS to create tools and visuals to help present the service System proposals to the Fellowship. On the issue of the NA Way, the delegates were unanimous for wiping out the old database and starting over, as well as asking for contribution to help defray the cost of printing and shipping. Coming in the next few months will be session profiles and tools for workshopping "Self-Support", "In Times of Illness", and "A Vision for NA Service". We are all committed to improving communication between the Regions and both NAWS and our Areas and Groups.

### **Saturday, Session 3: Goodbyes, Certificates, and Expenses**

In this final session we heard from departing WB members, Co-Facilitators, and HRP members. Each was acknowledged for their service. Then each Delegate and Alternate was introduced and presented with a certificate of thanks for our participation. Finally, the WB was introduced and thanked. The Delegates were instructed as to how to fill out and turn in their expense records. This officially concluded the 30<sup>th</sup> World Service Conference. There was a large recovery meeting in the main hall in the evening. Members from around the world shared. The evening concluded with socializing and another World Market.